

SEMass MembaFest FAQ

1. **Are there arrowed routes?**
 - a. Yes, there is a 3 mile easy route and a 12 mile intermediate route. Both are mountain biking routes with rock gardens, rooty trails, rock walls, and twisty single track and a little double track
2. **When can I ride?**
 - a. Check-in opens at 9AM so best to start at or after 9. We hope the routes are completed by 9AM but it could be as late as 10AM. Field parking may open as early as 8AM.
3. **When is check-in open?**
 - a. Check-in is open from 9AM to 2PM
4. **How much is admission?**
 - a. \$25 to access the event for both individual NEMBA memberships and family NEMBA memberships.
5. **Is there on-site registration?**
 - a. No, advance online registration only. No day-of registration.
6. **Why is there a 250 person limit to this event?**
 - a. Mostly due to limited parking. We anticipate 300 plus riders from families, volunteers and vendors.
7. **I have a NEMBA family membership. Do I need to register my whole family?**
 - a. No, family memberships still only need to register 1 adult but their registration kit will include two 21+ bracelets. Both 21+ riders will need to be present to have ID's checked at registration. All riders also need to sign an event waiver.
8. **I think I have a family membership. How can I check?**
 - a. Go go <https://member.nemba.org/> and check your profile.
9. **I'm an individual member now. If I renew as a family membership before the event, will that work?**
 - a. Yes, you can renew at any time before the event and change your membership status to family. That works.
10. **I'm not a member. Can I register?**
 - a. No, event registration is for members only. You can join NEMBA at <https://nemba.org/join> and then register.
11. **Can kids come?**
 - a. Yes, children are welcome
12. **Are kids free?**
 - a. Yes. Technically anyone under the age of 21 is free as long as they are accompanied by a registered member.
13. **Do we need to register kids?**
 - a. No, but you will need to have them sign a waiver and under 18 needs a parent or guardian to sign.
14. **I want to register as a volunteer. What does that mean?**
 - a. First - you get in for free. We have 25 volunteer spots. You will be committing to a couple hours as either/or a parking ambassador, member area ambassador, registration ambassador, or a handful of other duties. We will also need volunteers to put up arrows Sunday morning and other volunteers to take them down on Monday. Most likely you will have an opportunity to ride as well as volunteer. We will communicate with you via email about times and the duties you may be interested in.

15. What is the Member Area?

- a. The member area is approximately 2 acres of mowed grass and a garden area that has been cordoned off specifically for this event. It is open from Noon to 5PM (last call 4PM, taps off 4:15). It includes food trucks, beer and cider service (cash or credit card), live music, and a very cool place to hang out with your friends, bike and lawn chair after your ride.

16. How will you be checking ID's for 21+?

- a. Riders 21+ will have their IDs checked at check-in and will be provided a special event Tyvek bracelet that identifies them as 21+. Without this bracelet, you will not be served in the member area.

17. Can we bring our own beer or wine to the member area?

- a. No, Only alcohol purchased in the beer garden can be consumed in the member area.

18. Is it just beer service?

- a. No, there will be Lookout Farm cider available as well. Non-alcoholic beverages can be purchased from the food trucks.

19. Are dogs and cats allowed?

- a. Yes, but they must be leashed at all times and only well behaved dogs and cats are welcome in the member area. UNLEASHED DOGS AND CATS are not allowed on the trails. There are just too many bikers.

20. Are e-bikes allowed?

- a. Pedal-assist to 20 MPH are allowed.

21. Is there a bike check or bike wash?

- a. No, but you can bring your bike into the member area.

22. Is the park open to the public on this day?

- a. Yes, there will be hikers and dog walkers co-existing with the riders in the park.

23. Are there bathrooms?

- a. We have rented 6 portable toilets for this event. There are no other bathrooms.

24. What type of music will be played?

- a. Stephen George plays Classic Rock and Country dance songs. Check him out at <https://www.facebook.com/GGHBand>

25. What if the weather cancels the event?

- a. This is a rain/shine event but will cancel if horrific weather (like a freakin' hurricane) is forecasted. If we cancel, we will offer a refund to anyone that requests a refund.

26. What if I sign up and need to cancel for personal reasons?

- a. Sorry, no refunds if you cancel but certainly your donation will go toward our next great event, trail, or bridge and our chapter's mountain biking advocacy efforts.